

# EAST AFRICAN CRUDE OIL PIPELINE

# COMMUNITY NEWSLETTER

**ISSUE 4**

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## Message from the Permanent Secretary



**Dear Stakeholders,**

*"I would like to thank the East African Crude Oil Pipeline for the opportunity they have given me to grow not only myself but my village as well."* These are the words of Lamuel Byamugisha a project-affected person (PAP) in Kakumiro who has been compensated for his assets and has put his compensation to good use. As EACOP is progressing well in the signing of compensation agreements by PAPs and the construction of replacement houses.

I would like to remind all stakeholders that the Ministry of Energy and Mineral Development (MEMD) supervises the implementation of the EACOP RAP and ensures that it is conducted within the relevant laws and regulations of Uganda. The land acquisition is governed by the laws of this country and regular meetings take place between the developer, the Ministry and the Petroleum Authority of Uganda. Documents are reviewed and approved by the regulators and our representatives witness the entire process.

I am pleased to announce that EACOP has significantly progressed with more than **79%** of the PAPs who have signed their compensation agreement, **65%** have been paid. The compensation has been calculated based on full replacement cost of the assets that have been assessed by the Project: this compensation is therefore to be used wisely as it meant to replace what you've lost.

*By the end of the year,  
we anticipate that the  
**vast majority of PAPs**  
will have received  
their payment.*

148 out of 178 houses are currently being constructed by EACOP for the physically displaced persons. For those of you who are physically displaced and have yet to make a choice between cash and in-kind compensation, I encourage you all to think carefully about your decision. This critical decision is made at the time of the compensation agreement signing. I want to congratulate EACOP for the quality and design of the replacement houses that they are building which are fully in line with the national housing standards.

On behalf of the Government of Uganda, I encourage all EACOP PAPs to participate in the financial literacy training provided by EACOP and to diligently use your compensation for the betterment of your family and your household. I also would like to remind you that EACOP has put in place a mechanism that allows you all to raise your grievances.

I am informed that EACOP currently has **45** open grievances out of **808** received. I encourage you to use this mechanism to raise any concerns you may have. As the project progresses, many of you shall benefit from transitional support and livelihood restoration programmes. Transitional support packages will be given to PAPs depending on the significance of Project impact and your vulnerability.

EACOP recognizes the importance of district authorities in multiple aspects of project planning, construction, and livelihood restoration for project, and therefore the company has gone ahead and inaugurated four EACOP District

Consultative Committees (DCCs) in Kikuube, Kakumiro, Mubende and Sembabule. We plan to establish DCCs for Gomba, Lwengo, Rakai and Kyotera. As referenced before, a Project-level Grievance Management Procedure and associated documentation have been developed and implemented by EACOP.

This is a key process for receiving and resolving community grievances. It reflects the Project's human rights and stakeholder engagement commitments. All efforts will be made to resolve project-related grievances amicably and as quickly as possible. Kindly continue to engage your respective CLOs and call the company toll-free line in case of any uncertainties that you may have on the project.

The project has reached the stage of issuing notices to vacate for PAPs who have been fully compensated. Notices to vacate are documents that inform the PAPs that they can continue using their land after receiving their compensation payments and that they will be given a 3-month notice period where one

will be able to harvest any crops on the land and salvage any remaining assets they wish to keep from the land. After the period is completed, the PAPs will not have access to the land as it will then be fully owned by Government of Uganda.

I encourage all PAPs to start planting crops on their remaining land or the replacement land they have bought with their compensation monies as soon as possible. Let's not forget that this is a project that should benefit us all. I therefore request for your support to achieve project success in a spirit of collaboration and constructive dialogue with all stakeholders for the benefit of the country.

Millions of kilometres of pipeline have been constructed in countries around the world and, as a sovereign nation, we should be proud of our **296** kilometres of pipeline which will help to make Uganda an oil exporting nation and contribute to the country's development and growth of the East African community.



### **As with previous guidance provided by EACOP, I would like to send a kind reminder for people to:**

- Attend entitlement briefings and compensation agreement signing when EACOP teams advise that they will be coming to your area.
- Attend entitlement briefings and compensation agreement signing exercises with their spouses: EACOP insists on gender equality and equal access to information and participation in all its activities.
- Bring the right documentation, for example National Identification Cards (ID cards) land title documents and other related documents.
- Ask any questions you want to the contractor team and in addition to the team of EACOP Community Liaison Officers
- Be aware that an independent legal advisor is also present to answer any questions you may have and give legal guidance on compensation agreements and any issues you may have at no charge.
- Feel free to speak up if something doesn't seem right on your documents.
- Raise grievances with our Community Liaison Officers if you feel EACOP is not addressing your concerns on compensation agreements.

- Make sure that you do not feel coerced into signing compensation agreements. Please report to any EACOP official if this is the case.
- Please remember that there is free participation in this activity and a PAP can refuse and seek for more guidance if not comfortable.
- To participate in the EACOP gender-based impact assessment survey to ensure to curb all gender-based violence towards women and children.

I want to thank the shareholders of EACOP, all district local governments and the communities where the pipeline will traverse for their continued support to the Project.

I want to re-affirm the availability and commitment of MEMD towards the Project and look forward to supporting further Project implementation.

**IRENE BATEEBE**  
**Permanent Secretary**  
*Ministry of Energy and Mineral Development*





# EACOP RECENT ACTIVITIES



Human rights training in Kampala and the field for staff and contractors.



Hoima office opening with key leadership members from Hoima District Local Government, MEMD, PAU, TotalEnergies and UNOC





# EACOP RECENT ACTIVITIES



CSCO quarterly engagement October 2022

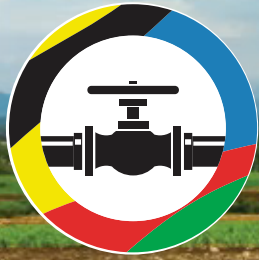


Progress of housing construction



**L-R Before & After:** Mr. Dozith Abeinomugisha, Director Petroleum Refining, Conversion, Transmission and Storage, Petroleum Authority of Uganda (PAU), and Deputy Managing Director EACOP, JB Habumugisha inspecting the resettlement Housing Construction in Hoima District.





# EAST AFRICAN CRUDE OIL PIPELINE

# MESSAGE FROM THE MD



**MARTIN TIFFEN**  
Managing Director  
East African Crude Oil Pipeline

*We say farewell to 2022 on a positive note... We enter 2023 with the ambition that together we shall complete the remaining land processes so that the Project can commence the construction stage.*



the issuing of National Identification Cards, opening of bank accounts, financial literacy trainings and free legal support. Specific attention to vulnerable people has and shall continue to be prioritized.

- Once PAPs have signed and received compensation, the next step is to issue the Notices to Vacate. As of the end of 2022 these Notices have been issued to PAPs in the Priority Areas (Main Camps 1, 2, 3 & 4). Indeed, the Main Camp 1 is now ready to be occupied after the expiry of the 3-month notice period.

## Replacement Housing

203 of the 3648 PAPs are what is known as Physically Displaced (their main dwelling is on the pipeline route). 88% of these 203 PAPs elected to have a Replacement House. Currently 148 out of the total of 179 replacement houses that EACOP will build have commenced construction and 43 houses should be ready to be handed over to PAPs in January. The remaining houses are mainly in Mubende district, and construction on these will commence as the situation normalises post the Ebola outbreak.

## Access to Remedy

Through EACOP grievance mechanism, 808 grievances were received since the commencement of the procedure. In 2022 76 new grievances were registered; 284 grievances were closed this year and 54 remain open. Again, we encourage Project affected people to use the grievance mechanism.

**Dear Project Affected People and Stakeholders,**

I wish you and your families a Happy New Year.

We say farewell to 2022 on a positive note as several crucial steps of the project have been achieved. We enter 2023 with the ambition that together we shall complete the remaining land processes so that the Project can commence the construction stage.

The passing of the EACOP Act by the Ugandan Parliament in December 2021 paved the way for the Final Investment Decision on February 1<sup>st</sup> and EACOP as a company was officially incorporated on 15<sup>th</sup> February 2022. This brought on board all the EACOP shareholders (TotalEnergies, UNOC, TPDC and CNOOC) and EACOP immediately started to ramp up its activities along the pipeline route in terms of land acquisition.

**As 2022 has drawn to a close we can report the following status:**

## Land acquisition

- 79% of all PAPs (2862 out of 3648) have signed their compensation agreements and 68% of all PAPs (2866 out of 3648) have received their compensation. We will continue to assist PAPs who have signed their compensation agreement but do not yet have a Centenary Bank account in opening an account and where necessary, obtaining their National Identification Card from NIRA.
- In 2023 we aim to complete the same process with the 786 remaining PAPs. Many of these are affected by various administrative steps (such as obtaining Letters of Administration, or review and approval of supplementary Valuation Reports by Ministry of Lands, Housing and Urban Development). EACOP shall continue to support PAPs with



## Stakeholder engagement

In addition to the engagements that occur as part of the Land acquisition and livelihood restoration process

- EACOP District Consultative Committees have been established in EACOP Districts.
- A dedicated office to allow PAPs and stakeholders to visit EACOP has been established in Hoima city.

## Livelihood Restoration

Contractors have been mobilized and baseline data collection has started.

## Engagement with Civil Society Organizations:

- 3 meetings took place with Civil Society Organization for Oil and Gas (representing 63 NGOs and CSOs).
- Dedicated engagements to support grievance resolution took place in collaboration with Navigators of Development Association (NAVODA) Global Rights Alert participated in trainings and sensitization of human rights best practices with our operations teams.
- CSOs have been and will continue to be invited to attend EACOP activities in the field.

## Human Rights

- The EACOP Human Rights Policy is publicly available on our new website.
- Human Rights (and behavioral trainings) took place in Uganda for both field and office staff and contractors' employee in contact with affected people



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Currently 148 out of the total of 179 replacement houses that EACOP will build have commenced construction and 43 houses should be ready to be handed over to PAPs in January.

## Gender

- EACOP supported the 16 days activism against Gender Based Violence (GBV) through;
  - Awareness campaigns in some of EACOP villages in collaboration with the Ministry of Gender and the District Action Centers.
  - Internal awareness for EACOP staff on GBV with the participation of Rita Aciro, EU Human Rights Defender of 2021
- To be completed in 2023, EACOP has started a Gender and Inclusion Impact Assessment.

For the EACOP project 2023 should see the continuity of the efforts put in 2022 with the completion of the land access, the start of livelihood restoration and the beginning of geotechnical activities and site clearing activities.

I encourage PAPs and interested stakeholders not to hesitate to talk with our CLOs or use EACOP toll free line 0800 216 000 if they would like any information or have any questions.

I would like to thank all of stakeholders that have supported the EACOP project throughout 2022 and urge all of us to support the project in the new year.

**Happy New Year to all,**

**Martin Tiffen**

Managing Director, EACOP





# INTERVIEW

## with EACOP Livelihood Restoration Lead

### Andrew Namanya

#### Please tell us about yourself and what your role in EACOP is.

I am Andrew Naamanya and I work as the Livelihood Restoration Lead at EACOP. Together with my team we are responsible for the delivery and monitoring of livelihood restoration activities in EACOP.

#### What was your first priority at EACOP?

My first priority was to acquaint myself and my team with what the other land acquisition and social team members had already done and support efforts to put in place a structure that will help us implement livelihood restoration activities. Our activities depend on the progress on securing land that will be used to construct the pipeline and so livelihood restoration activities begin as soon as Project Affected Households (PAHs) lose access to land or other assets that they have been using to make a living. The other aspect was to fast track having on board contractors that will help us deliver the planned livelihood restoration packages to project affected households as quickly as possible.

#### What does Livelihood Restoration mean?

When PAPs vacate or lose access to the land that has been acquired by the Project for pipeline construction, there is potential for loss of the means through which they earn a living as a result of displacement or restrictions to access that land for example loss of income from crops that have been grown on the acquired land, loss of social networks from which they source farm labour.

We work with Project-affected households (PAHs) by giving them an opportunity to improve, or at least restore, their means of income-earning capacity, production levels, and standards of living mainly using the remaining land or assets or land acquired from compensation they receive. For example if the affected household loses land from which they have been growing crops for an income, the Project works with them to increase productivity on the remaining land.

Livelihood restoration is not direct compensation but only broader support to enable the affected households raise their ability to earn income. Support therefore stops once the affected household is deemed to have at least attained livelihood status as at pre-Project level.

#### What are your plans for livelihood restoration for the PAPs?

Affected households will be engaged to select their preferred enterprises like maize, cassava, beans or improved livestock rearing and management depending on how they have been impacted and work with them on recommended agricultural support by giving them training and other forms of support to improve their production and income. Others will be supported to start growing different crops to diversify their income sources. Also planned is to equip a few members of affected households with vocational skills.

#### Who are the contractors who will lead on this activity and what will they do?

The recommended contractors are two:

1. Montrose Africa together with other locally based implementing partners will deliver livelihood restoration packages to PAHs on the northern section of the pipeline covering the districts of Hoima, Mubende, Kyankwazi, Kikuube and Kakumiro.
2. Asigma Advisory together with other Locally based implementing partners will deliver livelihood restoration packages to PAHs on the southern section of the pipeline covering the districts of Gomba, Sembabule, Rakai and Kyotera. Their role will involve engaging and advising affected households to select appropriate crops and other enterprises and thereafter coordinate, monitor and provide technical support to identify local implementing partners that will equip affected households with necessary skills to enhance their productivity and incomes

#### What are the plans for transitional support ?

To mitigate potential household food stress that may arise out of land loss, impacted households will receive support in the form of food baskets for **6** or **12** months, depending on impact, as a short-term measure and as we work with them to restore their livelihoods.



Deputy Resident District Commissioner, Hoima District, Hooma Michael Kyakashari handing over food rations to Sunday Dominic, Project Affected Person.



# INTERVIEW

## with EACOP Grievance Management Administrator

Micheal Mudhasi



### Please tell us about yourself:

I started working with EACOP as Grievance Administrator on August 1<sup>st</sup>. Prior to this, I had been working with EACOP's land acquisition contractor since 2018, during which I have gained an extensive knowledge of the Project and PAPs within all 10 districts where the pipeline will cross.

### What was your first priority?

Given that EACOP was only established as a company this year and the impacts of COVID-19 restrictions, we had a backlog of grievances that needed to be addressed. All of these grievances were submitted by Project-affected persons (PAPs) and were mainly associated with the land acquisition process, with over **70%** linked to land and crop values. I worked to contact the grievants and reassure them that they were not forgotten and had many meetings with the land acquisition contractor to address many grievances.

### What did you do after that?

After three weeks on the job, I immediately went to the field (where I continue to be at the time of this interview) and worked with our Community Relations team to meet over **150** grievants.

### How were you received?

Certainly, some PAPs were frustrated and concerned that their grievance had been forgotten. However, given that many knew me before, I was greeted warmly and tensions declined after I could explain the reasons for the delays and the work being done to address their concerns. Through dialogue with PAPs and work with the contractor, we have been able to close **114** grievances.

### What is your message to the PAPs?

Please have patience. We are working on **45** open grievances and many require involvement of government authorities who set or approve compensation values. We also have the new challenge of the Ebola outbreak in some sub-counties where there are grievances. As for new grievances, we have more staff in place and have improved our procedure and systems and have much tighter timelines, which will allow much quicker response.

### How does one submit a grievance?

The grievance mechanism is for anybody who has a concern with EACOP, not just those who are affected by land acquisition. To lodge a grievance, you may use one of the following channels:

1. Contact an EACOP employee, especially Community Liaison Officers shown in this newsletter
2. Call the toll-free number **(0800 216 000)**
3. Talk to your LC or district leaders, who know how to reach us.
4. Send an e-mail at [grievance.ug@eacop.com](mailto:grievance.ug@eacop.com)
5. Call me, Micheal Mudhasi at **0760 888 585**





# Achieve gender equality and empower all women and girls

The East African Crude Oil Pipeline (EACOP) has a Human Rights Policy that upholds zero tolerance on violence. In partnership with the Ministry of Gender, Labour, and Social Development (MGLSD), EACOP will join the rest of the world to observe the **16 Days of Activism against Gender-Based Violence (GBV)** from November 25th to December 10th, 2022.

Through multiple channels including radio talk shows and community dialogue meetings, EACOP will raise awareness on prevention and response to GBV in all the EACOP villages. Join the efforts to stop gender-based violence. Do not remain silent. Speak up and report any form of violence against children, women, and girls.

**For help on gender-based violence, call the toll-free helplines: SAUTI 116 or 0800199195**



Deputy Managing Director, John Bosco Habumugisha, together with a team of staff EACOP staff handover 4,000 T-shirts to Juliana Akoryo Kuruhira, Acting Director Gender and Community Development at the Ministry of Gender and Social Development.



# WHO TO CONTACT

Please call  
EACOP toll free line on  
**0800 216 000**



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# PIPELINE CONSTRUCTION PROCESS

